

FRONT BUS DOOR USE AND FARE COLLECTIONS

COVID-19 Update: Effective August 3, 2020

Related to the COVID-19 pandemic, the following is a Maple Grove Transit service and policy update:

- Front-door BUS boarding returns August 3 as we have installed plexiglass guards that separate the driver from customers. Please enter all buses through the front door and exit the rear door for inbound (pay enter) trips and the front door for outbound (pay leave) trips.
- On board bus fare collection also returns on August 3 including cash fare payment. We encourage
 customers to use the Go-To Card, Metro Pass or Mobile App for a faster and touch-free fare payment.
- Riders are required to wear a mask or face covering per Governor Walz issued Emergency Executive Order 20-81. If you need a face mask, please contact us and we will provide you one.
- The table below displays the Route 781 trips are operating to and from the Maple Grove Transit Station located at 12350 Main Street. Buses will not display a trip number in the front overhead destination sign. This reduced service plan is in effect until further notice. All other express service is suspended.
- Riders should socially distance themselves on buses and overall bus capacity is limited to 15 riders. The longer articulated buses are used to provide this limited service.

The health and safety of our riders and staff is our utmost concern. Buses and facilities go through an enhanced cleaning on a regular basis. We encourage riders to follow the guidelines recommended by the <u>Minnesota</u> <u>Department of Health</u>. You can help by regularly washing your hands frequently with soap and water. Avoid touching your eyes, nose, and mouth with unwashed hands. Clean and disinfect frequently touched objects and surfaces. **Most importantly, if you are sick....do not use public transit!!!**

Please check our *Rider Alerts* page on a regular basis for updates on these policies and service levels.

Route 781 To Minneapolis						Route 781 To Maple Grove				
Trip	Arrive	Leave	4th St &	Marq. &	Marq. &	Trip	2nd Ave. &	2nd Ave. &	3rd St. &	MG Transit
No.	MG	MG Station	Hennepin	8th Street	10th Street	No.	10th Street	6th Street	Hennepin	Station
1	5:02 AM	5:05 AM	5:25 AM	5:29 AM	5:31 AM	RC*	5:50 AM	5:53 AM	5:57 AM	6:15 AM
2	5:27 AM	5:30 AM	5:50 AM	5:54 AM	5:56 AM	RC*	6:33 AM	6:37 AM	6:41 AM	6:59 AM
4	6:14 AM	6:17 AM	6:38 AM	6:43 AM	6:45 AM	1	12:16 PM	12:19 PM	12:23 PM	12:41 PM
5	6:25 AM	6:28 AM	6:49 AM	6:54 AM	6:56 AM	4	3:14 PM	3:18 PM	3:22 PM	3:45 PM
7	6:44 AM	6:47 AM	7:08 AM	7:13 AM	7:15 AM	5	3:37 PM	3:41 PM	3:45 PM	4:08 PM
9	6:57 AM	7:00 AM	7:21 AM	7:26 AM	7:28 AM	7	3:56 PM	4:00 PM	4:04 PM	4:27 PM
11	7:09 AM	7:12 AM	7:34 AM	7:39 AM	7:41 AM	10	4:14 PM	4:18 PM	4:23 PM	4:46 PM
15	7:27 AM	7:30 AM	7:54 AM	7:59 AM	8:01 AM	13	4:29 PM	4:33 PM	4:38 PM	5:01 PM
17	7:38 AM	7:41 AM	8:05 AM	8:10 AM	8:12 AM	15	4:40 PM	4:44 PM	4:49 PM	5:12 PM
20	8:06 AM	8:09 AM	8:31 AM	8:36 AM	8:38 AM	16	4:49 PM	4:53 PM	4:58 PM	5:21 PM
22	8:27 AM	8:30 AM	8:51 AM	8:56 AM	8:58 AM	17	5:00 PM	5:04 PM	5:09 PM	5:32 PM
24	11:24 AM	11:26 AM	11:48 AM	11:52 AM	11:54 AM	20	5:11 PM	5:15 PM	5:20 PM	5:43 PM
RC*	2:28 PM	2:30 PM	2:50 PM	2:54 PM	2:56 PM	23	6:06 PM	6:09 PM	6:13 PM	6:33 PM
RC*	3:58 PM	4:00 PM	4:21 PM	4:27 PM	4:28 PM	24	6:36 PM	6:39 PM	6:43 PM	7:03 PM
RC*	4:58 PM	5:00 PM	5:21 PM	5:25 PM	5:27 PM					

*Reverse Commute (RC)

Contact: transit@maplegrovemn.gov or 763-494-6005